



**FALMOUTH
SERVICE CENTER**
more than a food pantry

**Non Profit Organization
U.S. Postage Paid
Permit #58
Hyannis, MA 02601**

Falmouth Service Center Newsletter

October/November/December/January/February/March / Fall-Winter 2018-2019



LETTER FROM THE EXECUTIVE DIRECTOR: BRENDA SWAIN

As we celebrate our 35th anniversary year we continue to move forward with the goals and dreams of our founders to ease stress and reduce hunger for our neighbors in need. The focus, this fall, will be on the third phase of our 3 to 5 year strategic plan which involves reorganization of several internal spaces here at FSC to make them increasingly client-friendly. Thanks to the successful launching of the Hand in hand Thrift Shop this summer, we have relocated all of the incoming processing of clothing, home goods, and miscellaneous other non-food items to Hand in hand at 141 Sandwich Road. Food, toiletries, and diapers are still received here on Gifford Street. With the freeing of the processing area in mid-September, our Client Clothing Room will move to the rear of our building into that vacated space.

The Valle Group is helping to transform the new Client Clothing Room in the rear, while also, in the front of the building, creating an expanded fresh and frozen fruit and vegetable area and new traffic patterns in the space previously occupied by the clothing room. A portion of that new space in the front will be dedicated to a health and wellness room where our Foods to Encourage Program will enjoy more privacy for participants working on issues related to their diabetes and hypertension. We are further developing longstanding connections with The Community Health Center of Cape Cod to bring additional outreach services onsite in this new wellness location.

Falmouth Service Center links good nutritious foods with improved health outcomes as a central principle of our work. Our ability to respectfully provide healthy choices in the pantry, access to services through our partners and networks and expanded resources onsite, are paramount to us doing the best we can for those we serve.

OUR MISSION is to ease stress, reduce hunger, and improve the quality of life for our neighbors in need. The Falmouth Service Center works to increase self-sufficiency by helping to build networks among clients, neighbors, and agencies.

UPDATES



EMERALD HOUSE BECOMES *HAND-IN-HAND* THRIFT SHOP

July 2 our Emerald House Thrift Shop operation, along with our dedicated volunteers and loyal customers made a smooth transition to our new digs at 141 Sandwich Road. We are now known as *Hand in hand Thrift Shop* and have experienced a summer filled with unending opportunities. With eight times the space and a more visible location, *Hand in hand* is attracting many more donors and shoppers. Many have discovered that cleaning out their in-season clothing and looking around for art work and home goods that have been enjoyed for years, provided the perfect chance to donate to *Hand in hand*

while making room to shop for dynamic new additions that will liven up their look and their home decor! We are so pleased to now have room to receive and sell unique small wooden furniture. Lastly, we welcome more volunteers to join the *Hand in hand* family. Please call the thrift shop today to find out how you can get involved: 508-457-0770 or fill out a volunteer application on our website.

OUR FRESH START PROGRAM

Falmouth Service Center is so fortunate in having an energetic and diligent team of volunteers that organized our back-to-school program this year! They began their preparations in May and worked through the summer. Thanks to the generosity of our community, the Service Center was once again able to send many Falmouth children back to school with a new beginning. We distributed a full set of clothing, gift cards for shoes, and a backpack filled with school supplies to 139 children from 81 Falmouth families. In addition, we gave out 108 additional backpacks filled with school supplies to Falmouth children in need.

We are extremely grateful for the community support. The faith community, organizations, businesses, and many individuals awed us with their generosity! Fresh Start is a success due to their amazing support! Congratulations to the volunteers and donors who contributed to this vital program which ensures that hundreds of Falmouth children begin the school year with a FRESH START!

2018 FALMOUTH ROAD RACE/TEAM FSC

From newcomers to Board members, this year's FSC Falmouth Road Race Team brought their A-game! The committed group of 26 runners not only trained in this record-high humidity, but they raised a record total of \$35,928. These runners worked tirelessly for months gathering support for FSC from far and wide. The diverse team shared an exciting pre-race breakfast introducing themselves to the FSC facility. They had an opportunity to greet their

fellow-runners, meet volunteers, and pick up their TEAM FSC shirt generously donated by Cape Cod Sportswear. Congratulations to the entire team and all of the supporters for making this one of FSC's most successful fundraisers! We also want to give a special thanks to our fearless captain, Lydia Conway, for coordinating this team so exceptionally. She was a phenomenal team leader and we are grateful for all she did!

This Holiday Season

In preparation for holiday distributions, the Falmouth Service Center needs your help to help our neighbors in need.

We distribute to clients on Monday, November 19 and Tuesday, November 20.

Before then, we need ...



**Cranberry Sauce, Gravy,
Canned Vegetables, Stuffing,
Quick Bread Mixes,
Canned or Fresh Hams,
Frozen Turkeys, Whole Chickens, Fresh Vegetables,
Home Baked Breads and Pies**

Sunday, November 18 from 12 to 4 pm

We will be open in our warehouse to receive these items.

Take this opportunity to begin your Thanksgiving week by giving to others!

Help Us, Help Children

****PLEASE NOTE: We need to receive all NEW toys by Friday, December 14****

We especially need the following items for our Service Center Gift Distribution
on *Thursday, December 20 and Friday, December 21* :

- ❖ Gift Certificates for teens (Wal-Mart, TJ Maxx, Dunkin' Donuts, Olympia Sports, GameStop, Best Buy, CVS, anything computer-related, etc.)
- ❖ Sports items and arts & crafts kits for 8 to 14 year olds
- ❖ Educational toys for infants and toddlers
- ❖ Bikes are always appreciated
- ❖ Games and puzzles the whole family can enjoy
- ❖ Wrapping paper, tape, ribbons, bows



Please call FSC at 508-548-2794 with questions.

Check the Service Center website for more information: www.falmouthservicecenter.org

Find us on Facebook, Twitter & Instagram where we frequently post updates as well!

We Appreciate Your Help!

This and That @ FSC

Event	Date	Time and Location
Mass Health application assistance	Every other Tuesday Call to confirm days	10:00 am - 2:00 pm at FSC
Falmouth Eats Together Community Meal	2018: 9/13, 9/27, 10/11, 10/25, 11/8, 12/13 2019: 1/17, 1/31, 2/14, 2/28	4:00 pm - 6:00 pm Call for Location
Foods to Encourage Program	Every Thursday	10 a.m.-1 p.m. in FSC Lobby/Health & Wellness Rm
WE CAN Legal Consults Financial Empowerment & Work Support	Every 3 rd Tuesday	9:30 a.m. - 11:30 am. by appt. 12 p.m. - 2 p.m. by appt.
Garden Work Days, Saturdays	TBA	9:00 am-12:00 pm, FSC Garden
HOLIDAYS		
Columbus Day	Monday, Oct. 8	Closed
Thanksgiving Drop Off	Sunday, Nov. 18	12-4 pm FSC Warehouse
Thanksgiving Distribution	Monday, Nov. 19 Tuesday, Nov. 20	Monday 10 am - 4 pm Tuesday 10 am - 12 pm
Thanksgiving Holiday	Weds.-Fri., Nov. 21, 22, 23	Closed
Holiday Toy Distribution (open for toys distribution only)	Thursday, December 20 Friday, December 21	2:00 - 7:00 pm 12:00 pm - 5:00 pm
Christmas Holidays	Mon, Dec. 24 - Tuesday, Dec. 25	Closed
New Year's Day Holiday	Tuesday, January 1	Closed
Martin Luther King Day	Monday, January 21	Closed
Presidents' Day	Monday, February 18	Closed

What's Happening at Falmouth Service Center & Hand in hand Thrift Shop?

You receive our newsletter twice a year but how do you find out about what's happening regularly at FSC or our new thrift shop? The answer: 1) We post important news weekly on our website; 2) FSC is on Facebook, Instagram and Twitter where we post photos, news, and happenings several times a week! Our Hand in hand Thrift Shop also has *its own Facebook* page and posts often with news about special sales, new merchandise arrivals and more! If you want to always 'stay in the loop', then be sure to "Like" or "Follow" FSC & Hand in hand or check our website often as well!

FALMOUTH SERVICE CENTER—BOARD OF DIRECTORS

Robert Antonucci, Lawrence Bigelow, Rita Dussault, Brian Keck, Catherine Whelan Kigler, Deborah Maguire, Donald McInnes, Jacqueline Nolan, Ronald Nunes, Laura Lorusso Peterson, David Prosten, Richard Sperduto, Crickett Warner, Rev. Deborah M. Warner, and Brenda Swain (ex officio)

FALMOUTH SERVICE CENTER—STAFF

Brenda Swain, Executive Director; Kerin Delaney, Deputy Director; Libby Hearne, Development Associate; Sharon Howard, Volunteer Coordinator; Matt O'Connor, Warehouse/Operations Manager; Russ Delaney, Warehouse Associate; Colleen Wood, Thrift Shop Manager; Steve Dreher, Thrift Shop Operations Associate

The Falmouth Service Center at 611 Gifford Street, Falmouth

Web: www.falmouthservicecenter.org / Phone: 508-548-2794 / Fax: 508-548-3592

Hours: Monday 10 AM - 6 PM; Tuesday 10 AM - 2 PM; Wednesday 5 PM - 7 PM;

Thursday 10 AM-2 PM; Friday 10 AM - Noon

The Hand in hand Thrift Shop at 141 Sandwich Road, Falmouth / Phone: 508-457-0770

Shopping hours: Monday, Tuesday, Wednesday, Friday, and Saturday 10 AM - 4 PM; Thursday 10 AM - 6 PM

To drop off donations: Monday - Saturday, 10 AM - 2 PM ONLY.